

# HEALTH CARE SERVICES FOR TOURISTS IN CAORLE

## EMERGENCIES

**In case of Urgency and Emergency (life-threatening situations),  
call 118**

The emergency system of ASSL10, coordinated by the 118 Emergency Operation Centre, increases its human and technical resources, in order to guarantee safe holidays to all the tourists all through the Summer:

- Lifeguards on the beaches: Qualified water rescue staff, trained in Basic Life Support (BLS) techniques and Basic Life Support Defibrillation (BLS-D ) in case of cardiac arrest. The staff is in contact by phone with the 118 Emergency Operation Centre;
- S.U.E.M.- The Territorial Health Urgency and Emergency Service: It is active 24 hours a day and it is activated by dialling the phone number **118**. **The call is free-of-charge**. The S.U.E.M., after evaluating the urgency, will provide the most appropriate health assistance. The operation centre cooperates with the local hospital emergency departments, the ambulance service, and the helicopter rescue staff;

## EMERGENCY NUMBER 118

First Aid Service in Caorle: The staff is reinforced by professionals trained in on-the-spot emergency management. The staff communicates by radio with the 118 Emergency Operation Centre which activates the appropriate emergency transportation means (ambulance or helicopter rescue).

## FIRST AID SERVICE IN CAORLE

Via Buonarroti, 3 – Telephone: 0421.219829

- If necessary, a doctor will follow patients in serious conditions also during the transportation;
- Throughout the most critical summer period a mobile resuscitation unit is active and ready to go into action in case of life-threatening situations (red code of gravity);
- Hospital admission: . When admission is needed, patients will be taken to hospital to Portogruaro. These hospitals are also equipped for one-day surgery treatments and for out-patient treatments in all specialties.

## PORTOGRUARO HOSPITAL

Via Zappetti, 58 – Telephone: 0421.7641

## First Aid treatment fees.

Citizens of EU Member States or of other countries showing the European Health Insurance Card (EHIC) or other authorized forms\* : First Aid treatments are subject to charges when they concern non-serious or minor pathologies (White Code of gravity), plus a straight-line fee of 25€. Those cases which require a hospital organization or are considered urgent on doctor's evaluation (red, yellow, and green code of gravity) are free of charge.

Foreign patients without the EHIC or other authorized forms\*: All First Aid treatments are subject to the of payment of full-fare charges.

## HEALTH CARE SERVICES FOR TOURISTS

ASSL10 has worked up a network of medical and nursing services with the cooperation of the Town Council and the local tourist operators.

### • First-line medical treatments

1. **GP practices for tourists**:for first-line medical care, ambulatory visits and house calls prescriptions for medications, prescriptions for specialist examinations, medical certificates.

**CAORLE** – Viale Buonarroti. 3- Telephone 0421.219814, open from 01.05.2008 to 14.09.2008

	JUNE	JULY	AUGUST	SEPTEMBER
Opening hours	9.00am–1.00pm	9.00am–1.00pm	9.00am–1.00pm	from 1/9 to 14/9
Every day open	3.00pm–10.00pm	3.00pm–10.00pm	3.00pm–10.00pm	9.00am–1.00pm

Tourists may also see GPs who work within the Local Health Service.

For further information, please refer to the panel at the local health authority office

**PORTO SANTA MARGHERITA** - Via Altenaea, 7/8 – Telefono 0421.261177, open from 01.07.2008 to 31.08.2008

	JULY	AUGUST
Only on public holiday and the day before	01.00pm–02.00pm	01.00pm–02.00pm

**DUNA VERDE** – Via Spalato, 13- Telephone 0421.299594, open from 01.07.2008 to 31.08.2008

	JULY	AUGUST
Every day open	11.00am-12.30pm	11.00am-12.30pm

2. During the night, the “**Night Medical Service**” will guarantee medical service concerning non-urgent treatments.

CAORLE

Via Buonarroti, 3 – Telephone: 0421.219814/27 - from 01.05.2008 to 30.09.2008

- **Hygiene and Public Health Service. It provides:**

1. Information on prevention of the most common illnesses;
2. Compulsory and optional vaccinations;
3. Notifications and registration of infectious diseases, food-poisoning, etc;

CAORLE - Hygiene and Public Health Service Operative Unit

Viale Buonarroti, 3 – Telephone: 0421.219827

*\* e.g:IB2 form for Brazilian citizens*

- **Tourists who need recurrent treatments**

The following services are available for those tourists who want to enjoy their holidays without discontinuing the treatments they need:

1. **Periodic checks and tests:** For those tourists who suffer from chronic disorders such as metabolic diseases, diabetes, cardiac decompensation, chronic bronchitis, or are undergoing anticoagulant therapy, etc. and therefore need to have periodic checks and tests. To fix appointments for specialist examinations and clinical tests, please contact the Booking Centre (**CUP**):

BOOKING CENTRE (CUP)

Telephone: 0421.227100 – Fax: 0421.227216

2. **Out-patient and home nursing service:** Blood tests, medications, catheterizations, etc. For information, please contact the Chief Nurse of the Nursing Service

CHIEF NURSE OF THE NURSING SERVICE

Telephone: 0421.219822-5

3. **Laboratory tests:** They are performed at the local health authority office of Caorle

LOCAL HEALTH AUTHORITY OFFICE OF CAORLE

Viale Buonarroti, 3 - Telephone: 0421.219825

- **Sexuality-related problems**

FAMILY ADVISORY CENTRE

Caorle – Viale Buonarroti, 3 – Telephone: 0421.219826

- **Alcohol and drug-addiction problems**

DRUG ADDICTION CENTRE (SERT),

Portogruaro - Via Spiga, 5 – Telephone: 0421.764651

An interpreter telephone service is active 24 hours a day to help foreign patients communicate with health care professionals.

# FEES OF THE MOST COMMON SERVICES

All services are subject to a fee; a receipt will be issued.  
For further information on the fees, please ask the sanitary and office staff before the treatment.

\* e.g.: IB2 form for Brazilian citizens

## GP Practice for Tourists

Citizens of EU Member States, or of other countries SHOWING the European Health Insurance Card (EHIC) or other authorized forms \*

- Ambulatori visit € 21,00
- Home visit € 31,00
- Medical service without examination (e.g.: blood pressure measurement, prescriptions, etc) € 5,00

Foreign citizens WITHOUT the EHIC or other authorized forms \*

- Ambulatori visit € 26,00
- Home visit € 36,00
- Medical service without examination (e.g.: blood pressure measurement, prescriptions, etc) € 5,00

## Hemodialysis Service

Citizens of EU Member States, or of other countries showing the European Health Insurance Card (EHIC) or other authorized form\* are subject to a fee of 36.15 €, since their National Health Service provides for the payment of the dialysis treatment.

Foreign citizens without EHIC or other authorized forms will pay the full-fare fee for the treatment.

## Outpatient visits and specialist examinations

Citizens of EU Member States, or of other countries showing the European Health Insurance Card (EHIC) or other authorized form\* are subject only to the "health-care fee". Foreign citizens without EHIC or other authorized forms will pay the full-fare fee for the treatment.

## Prestazioni infermieristiche

Treatments will be performed on a full-fare fee. Costs will be communicated on fixing the appointment.

\*(e.g.: the IB2 Form for Brazil citizens).

